C-COMM

HIMSS SOLUTION

A strategic roadmap for digital health transformation and improving care delivery and outcomes for non-acute facilities serving the community.

The Community Care Outcomes Maturity Model (C-COMM) is an eight stage (0-7) model that measures foundational digital maturity of care delivery to guide and inform unique needs and features of a community organization providing non-acute care.

WHY C-COMM?

The majority of the world's citizens seek health services within communities at non-acute care facilities. C-COMM helps measure, advance, and strengthen digital maturity and improve health outcomes across the life course leveraging digital technologies to support meaningful engagement with care recipients.

Improve care delivery and clinical outcomes in the non-acute setting with C-COMM

- Advance and strengthen health outcomes across the life course, leveraging digital technologies
- Strengthen the capacity to deliver health care services equitably and efficiently across transitions in care
- Improve prevention and proactive management of risk to sustain and strengthen population health and wellness across the life course
- Establish resilience that enables effective responsiveness to unexpected disruptions or surges in demand for care

Benefits to Healthcare Leaders

Measure Value

Assess the value provided to individuals through digital tools to expand your care capabilities. Measure adoption of digital tools by care recipients, and clinician use of secure digital tools. Assess how data is used to monitor and manage performance and outcomes.

Advance Personalized Care Delivery

Improve personalized digitally enabled care delivery in community settings focused on prevention to support and sustain population health and wellness while improving organizational performance, strengthening care delivery, and building capacity to deliver quality care well into the future.

Improve Efficiency

Assess how data is used to monitor and manage performance and outcomes so care teams can make incremental operational improvements.

Build Governance

Create the governance needed to ensure the organization leverages technology to provide value, functionality, and communication with disparate care teams to deliver the best possible care outcomes.

Achieve Goals

Every organization is different, as are its goals. Collaborate with HIMSS advisors to create a strategic roadmap to achieve C-COMM Stage 7.

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Progress to Stage 7 with the C-COMM Toolkit

C-COMM Baseline Score

Take part in the HIMSS Evaluation to get your C-COMM Baseline Score.

C-COMM Achievement Assessment

Understand the gaps in your digital maturity with a C-COMM Achievement Assessment Report.

C-COMM Strategy

Move forward with a virtual or onsite session that will guide your team to a clear and consistent strategy moving you through the C-COMM stages for data.

C-COMM Validation

Review and confirm your organization's progress with onsite or virtual validation from our team of industry experts.

C-COMM Education

Do you need more information about the maturity model? Get an expert presentation directly from HIMSS with a deep dive into key focus areas.

Ready to get started? Email us at analytics@himss.org or visit www.himss.org/C-COMM for more information.

HIMSS offers information and technology frameworks that assist regulatory bodies and healthcare providers in making lasting improvements in efficiency, performance, and care outcomes. With a suite of Maturity Models led by flagship model EMRAM, HIMSS provides prescriptive frameworks to healthcare organizations allowing for global comparability, benchmarking, and strategic clinical and financial improvement. The Digital Health Technology Partner (DHTP) Program offers professional training for vendors to educate and build strategy around the Maturity Models.

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